NOTICE TO CONSUMERS

ESTIMATED BILLING DURING MCO & CMCO

Due to the restrictions imposed by the MCO and CMCO from 18th March 2020 to 31st May 2020, our Meter Readers were not deployed to take meter readings at the site. During this period, all our bills were estimated based on past three (3) months’ average. With this estimation, your bills may either by slightly over or under estimated. You can come forward to our UTC counters with your actual reading for re-issuance of a new bill.

Any bill enquiries, please call our hotline 084-216311 or our official Telegram (013-8106311) for further assistant.

We seek for your understanding on this matter. Any inconvenience caused to the consumers is very much regretted.

GENERAL MANAGER

SIBU WATER BOARD

18 JUNE 2020